

FOR CUSTOMERS

HALO

THE SUPPORT YOU NEED
WHEN YOU NEED IT MOST.

GUARDIAN 1821
LIFE. MADE BETTER.



THE CLAIMS SUPPORT SERVICE THAT'S AS UNIQUE AS EACH CLAIM.

Families need more than a payout when they make a claim.

They also need support, and the exact nature of the support they need depends on the circumstances of the claim. That's why we created HALO.

HALO is our claims service. It gives you and your family access to a comprehensive range of medical, legal and financial support services.

HOW HALO WORKS

When you make a claim, our claims specialists take time to understand your situation. They then draw on their experience and the expertise of our partners to recommend and put in place relevant support.

HALO supports you and your immediate family, and in most cases the entire cost of the help offered is covered by your policy.

guardian1821.co.uk

THE SUPPORT PROVIDED BY HALO

There's no defined list of services; our claims specialists look to provide support in any way possible. Here are a few examples of how HALO could help:



Second medical opinion from a UK Consultant



Specialist therapy for neurological conditions



Finding a solicitor to handle probate



Bereavement counselling



Nursing support following diagnosis and treatment



Estate planning following a terminal illness diagnosis



Counselling to help families cope with serious illness



Therapies to ease the consequences of treatments



Help to draw up a power of attorney



Support and guidance to navigate the NHS



Signposting to employer or state benefits



Support with home, family and childcare issues

THE HALO PARTNERS

The services offered by HALO are provided by the UK's leading support care specialists.



Provides specialist therapy and support if you claim after being diagnosed with a neurological condition. This could include Parkinson's disease, motor neurone disease, a stroke, or an injury to the brain, spine or central nervous system.



Provides personalised legal advice and continued support after a claim. They can advise on a range of complex issues you may face if you're critically ill, or that your family may face if you die, from care planning to estate and tax planning, powers of attorney, wills and financial matters.



Provides specialist nurses who give you and your family practical advice and emotional support to help cope with the impact of illness, disability, trauma and bereavement. The service also provides face-to-face second medical opinions and access to alternative therapies and counselling.

Speak to your Financial Adviser for more information.

HALO doesn't form part of your contract with us, and we can change or remove the benefits included at any time.



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