

FOR ADVISERS ONLY

HALO

IT'S NOW SHINING
BRIGHTER THAN EVER.

We've added a neurological
support partner, so our claims service now
takes even better care of your clients.

GUARDIAN 1821
LIFE. MADE BETTER.

HALO

THE CLAIMS SUPPORT SERVICE THAT'S AS UNIQUE AS EACH CLAIM.

A payout is rarely enough when families make a claim.

So, we've strengthened our claims support service, HALO, by partnering with Krysalis, a consultancy that provides specialist therapy for people diagnosed with neurological conditions.

Together with our other partners, they allow us to provide policyholders and their immediate families with the broadest range of medical, legal, and financial support services.

HOW HALO WORKS

When someone makes a claim, our claims specialists take time to understand their situation. They then draw on their experience and the expertise of our partners to recommend and put in place any relevant support.

HALO provides support for the policyholders and their immediate family, and in most cases the entire cost of the help offered is covered by the policy.

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HALO SUPPORT

There's no defined list of services; our claims specialists look to provide support in any way possible. Here's a few examples of how HALO could help:



Second medical opinion from a UK Consultant



Specialist therapy for neurological conditions



Return-to-work support



Finding a solicitor to handle probate



Bereavement counselling



Nursing support following diagnosis and treatment



Estate planning following a terminal illness diagnosis



Counselling to help families cope with serious illness



Therapies to ease the consequences of treatments



Help to draw up a power of attorney



Support and guidance to navigate the NHS



Signposting to employer or state benefits



Support with home, family and childcare issues

THE HALO PARTNERS

To provide better cover we've partnered with the best.



Provides specialist therapy and support for claimants diagnosed with a neurological condition. This could include Parkinson's disease, motor neurone disease, a stroke, or an injury to the brain, spine or central nervous system.



Provides personalised legal advice and continued support for claimants. They can advise on a range of complex issues faced by bereaved families and critically ill policyholders including care planning, estate and tax planning, power of attorney, wills, and financial matters.



Provides specialist nurses who give claimants and their families practical advice and emotional support to help them cope with the impact of illness, disability, trauma and bereavement. The service also provides face-to-face second medical opinions and access to alternative therapies and counselling.



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