



Anytime

We're not just here for policyholders when they need to claim.
All our policyholders get free additional benefits - anytime.
The following services can be used without the need to claim.



GP 24/7

Never wait for long
to speak to a doctor again.

All policyholders and their immediate families can access a GP consultation from a UK-based doctor from their phone, tablet or PC. Available at anytime, day or night, and from anywhere in the world.

- Choose phone or video consultation
- Available whether at home or abroad
- No time limit on calls
- No cap on number of calls
- Provides prescriptions and referrals
- Medically validated health information
- Message a doctor
- Services nearby
- Medication support

This service is provided by Medical Solutions UK Ltd



2ND MEDICAL OPINION

Peace of mind
when it matters most.

All policyholders can get access to a specialist second medical opinion following diagnosis of a serious illness as well as long-term support from a dedicated nurse adviser.

If they have Children's Critical Illness Protection, all eligible children are covered too.

- Consultation with a UK specialist - face-to-face where possible
- Discuss concerns about diagnosis or treatment options
- Results in writing sent to the patient and their GP
- Nurse advice and support before and after consultation
- Help to understand results, deal with recommendations and come to terms with the outcome

This service is provided by RedArc Assured Ltd



LIFE. MADE BETTER.

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